

To prevent bad experiences from repeating themselves Tori Stud imposes the following rules for booking (starting 01. October 2008):

Prepayment is required with bookings for 3000 EEK and more. The amount of prepayment is 20% of the total amount of the booking and has to be paid one month before the event (within 3 working days from the confirmation of the booking in case the booking is made less than one month before the event). The prepayment is non-refundable.

In case of a no-show without annulment or annulling the booking up to one week before the event Tori Stud has a right to apply a forfeit. Applying the forfeit and the size of the forfeit depend on the total amount of the booking annulled, the time of the annulling and the amount of income lost by refusing bookings for the same time as the annulled booking. Annulling the order up to one week before the event, the forfeit can be up to 75% of the total amount of the booking. Annulling the booking on the day of the event, the forfeit can be up to 100% of the total amount of the booking.